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| A white hexagon with blue letters  Description automatically generated | **Danait Gebremedhin** | gebremedhindanait8@gmail.com  206-514-7372  Seattle, Washington 98188 |

May 26, 2023

Excell   
Redmond, WA 98052

Hello,

      I am writing to express my strong interest in the position of [Data Analyst 2](https://www.indeed.com/viewjob?jk=cfda8dbcf3a7eb77&q=data+analyst&l=seattle%2C+wa&tk=1h17o5pa5h5j6800&from=web&advn=9909399193200621&adid=388842553&ad=-6NYlbfkN0CmxzYmQvvXo95kKnv9JczyZxfBvvIE5_ipFU4pETan2I-OTHVfNCd-XmhQAEO5gdw8B8k4badERhv66Aon7SxyPIO0Sh0E2cc8Sv4wQ7Vsh7lOtQgkjUF1Hyp5yPlgitC4gb4aGvUeFzuIjepzPg734BamnICqbqs_1lCnC3U7p7Ribj_U-VTOi0PxQZ2V0EpB0P1ag4xfZCkTd5HQ3jPexaht29YO7_svtlRwQz5EdhPoYbgiAsIbrRDFYiwrNwJsXkGC3wpnC16cDyOhQKK6C-45ldCCGM_7bM6lzgehtHHU2_xxC1bGv3IWlzcVIoXix7NSxBJ6uyJwSk_6dSkxP-kQPCy0LO2bSIe_FMkNyxj05iHfbWLRrpbdq4j40lzKYSqq-pBDSXcUUX7leEtjW9QTNP2rEbz2AxnHmyQ0lYZrUNFWXuIEtwICyP-NEiI%3D&sjdu=W0jaj0pTY_BDBE_MIyOcneEuVP8WUUyP4TIe8fxBRyGY1R9DH7c0Slu1D1C06JAuflYHd4yhEJL4rYOd9vXJ5m2Q19EzryMTH6lWJVfKUJev0x0gGoxOmtaZgsnCOMFc74XH8Qm8mfcnI5axqC_LoyutQ0huRxoJHzjX6pQTg9hefmgMhF4szB5DqnULDo63TJVmBt4gCyG-7jNWwAoOgPpCzVQqPnpSWHjA7fJHBerquuClqisdcwRvvlM-5ULrDirFyCdWrPjyQG2nsef6MQ&acatk=1h17og0u1imhv800&pub=4a1b367933fd867b19b072952f68dceb&xkcb=SoBu-_M3Pn4Y9jX-JJ0KbzkdCdPP&vjs=3) role at company Excell. With my background in customer service, security, continual learning of information technology, and a strong passion for data analysis, I believe I can bring a unique perspective to the team and make a meaningful impact.

My previous role was at car rental. This allowed me to develop exceptional communication skills and handle challenging situations professionally and empathetically. I would like to highlight a specific incident that demonstrates my ability to handle challenging customer situations effectively. One day, a customer arrived at our car rental office frustrated and angry due to a delayed flight. I immediately empathized with his situation and actively listened to his concerns. I remained calm and composed, assuring him that I would do everything in my power to assist him. Through active communication and problem-solving, I not only resolved the issue but also managed to turn his negative experience into a positive one. I have been able to achieve a 95% customer satisfaction rate because of my hard work, guaranteeing that most consumers have positive experiences overall.

      In addition to my soft skills, I engaged myself in studying different analytic methods and tools, such as MySQL, JavaScript, Python, HTML, and SQL. I have built a strong foundation in data analysis through personal research and online programs like the Google Data Analytics Certificate.

     Please contact me whenever you think is the right time to set up an interview. I'm delighted to become a member of the group and help Excell succeed.

Sincerely,



Danait **Gebremedhin**

Seattle, Washington 98188 | 2065147372 | gebremedhindanait8@gmail.com

**Skills**

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| * Front-End Skills: HTML, CSS * Database Programming and SQL * Analytical Problem Solving * Verbal and Written Communication | * JavaScript * Python * Version Control Systems: GitHub * Writing Queries |

**Experience**

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| 03/2023 - Current | Security Officer  Allied Universal Security Agency － Seattle, WA   * Communicate hourly with command center via radios and phone regarding any issues that may arise, creating a safe environment for all clients * Patrolling property, monitoring surveillance equipment, and access points * Completes reports by recording observations, information, occurrences, and surveillance activities |
| 08/2022 - 03/2023 | Front Desk Agent  Next Car － SeaTac, WA   * Provided a seamless customer service experience in person or over the phone by demonstrating 10+ cars per day to generate 95% customer satisfaction rate * Summarized and reported progress daily using Excel and Word in order to drive changes in price, stock, and selling strategies as needed to increase company profits * Developed a strategy for training 2 new hires aligning with the company core values that helped them have a better understanding of company and make them more productive | |

**Education and Training**

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|  | **Work Force Training**  Year Up/ Seattle Central Community College － Seattle, WA |

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|  | Associate of Applied Science: Application Development  North Seattle Community College － Seattle, WA   * 4.0 GPA |

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**Languages**